

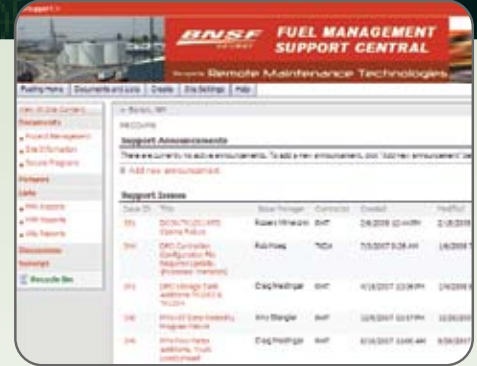
:: Support Central

Remote Maintenance Technologies (RMT) develops, hosts and manages a collaborative and interactive SharePoint web-site called **Support Central**, a powerful yet flexible tool for maintenance management, service tracking and information sharing. **Support Central** provides our customers with a central repository of technical documents, applications software, service issues and history, inventory management, project management, and reporting along with an almost unlimited potential for customization. A custom Support Central web-site can be quickly developed for any customer for almost any application. **Some key elements of Support Central are:**

- Web-Based Design
- RMT Developed
- RMT Hosted & Managed
- Low Cost Solution
- Interactive/Collaborative
- Customizable
- System Compatible

Products / Services Provided:

- Service Management
- Service History
- Issue Management
- Document Management
- Document Storage
- e-Reporting
- e-Commerce Parts
- Site-Wide Announcements
- Knowledge Base
- Image Management
- Project Management
- Software Management



Some of our other services are:

- Automation Controls**
- e-Commerce Parts**
- Generator Programs**
- Installation & Commissioning**
- Network Communications**
- Process Instruments**
- SCADA Systems**
- Software Support**
- Technical Services**
- Training Programs**